

# Important update to information contained in the Product Disclosure Statement - LifeSolutions Super

## 1 May 2021

#### Changes to the use of Eligible Rollover Funds (ERFs)

Due to recent changes in superannuation law, in circumstances where the Trustee would have transferred your account balance or member benefit to an ERF, these amounts will from 1 May 2021 be transferred to the Australian Tax Office (ATO) instead. The ATO has processes to help reunite unclaimed super money into one of your active super accounts.

#### Under what situations will amounts be transferred to the ATO?

In circumstances where an amount is refunded or payable to you or another fund, the Trustee may transfer your account balance or member benefit, as applicable, to the ATO.

The Trustee may transfer your balance if:

- · the Trustee is unable to contact you or otherwise determines that you have become a 'lost member'
- where required, you do not elect to transfer (rollover) your benefits to another superannuation fund
- · there is a premium refund due and the cover is no longer in place, or
- any other reason determined by the Trustee while representing your best interests.

#### How will I be notified if this takes place?

The Trustee will notify you of the transfer, at your last known address.

If your account balance or member benefit is transferred to the ATO, the ATO may also contact you in seeking to reunite these amounts with one of your active super accounts.

### I'm not sure where my super is. Where can I start?

You can log into <u>my.gov.au</u> to view all your super accounts in one place. If you need assistance linking your MyGov account to the ATO, you can contact the ATO directly on **13 28 61**.

#### Where can I get more information?

If you have any questions about this notice, please contact our Customer Service Centre on **132 979**. We're committed to great service and that means we're always ready to help. Simply give us a call between 8am and 7pm (Sydney time), Monday to Friday, or email us at **life@clearview.com.au**.