

# Combined ClearView ClearChoice and ClearChoice Super Target Market Determinations

2 April 2023



2 April 2023

# Life and Accidental Death Cover Target Market Determination (TMD)

# 1. Cover to which this TMD applies

ClearView ClearChoice:

- · Life Cover
- · Accidental Death Cover

ClearView Life Assurance Limited (ABN 12 000 021 581, AFS Licence No. 227682) as the issuer of Life and Accidental Death Cover under the ClearView ClearChoice Product Disclosure Statement (**PDS**) is responsible for the TMDs for these covers.

### 2. Description of target market

#### Needs, objectives and financial situation

Life and Accidental Death Cover is designed for individuals who, in the event of terminal illness (Life Cover only) or death as a result of:

- · sickness or injury, for Life Cover, or
- injury, for Accidental Death Cover,

require a lump sum, to be paid to them, their estate or beneficiaries as applicable, which can be used as a source of financial security/support for themselves and other persons they choose. A benefit will only be paid if policy terms and conditions are met.

#### Target market criteria

#### When cover may be suitable

#### Target market criteria for Life and Accidental Death Cover Additional criteria for Accidental Death Cover

May be suitable for individuals who:

- meet the cover eligibility criteria
- have financial dependants, significant debt or other financial commitments and expect that they will be unable to meet these commitments in the event of their terminal illness (Life cover only) or death
- expect to be able to fund premiums over the life of the insurance contract

May be suitable for individuals who:

- have a specific need for accident cover
- are not eligible for sickness and injury cover
- cannot afford sickness and injury cover and would like to hold accident cover rather than no cover
- do not require cover for terminal illness

#### When cover may not be suitable

# Target market criteria for Life and Accidental Death Cover May not be suitable for individuals who: do not meet underwriting requirements are eligible to make a claim under this cover have sufficient cash or liquid assets which are likely to cover their financial commitments already hold sufficient levels of Life or Accidental Death Additional criteria for Accidental Death Cover May not be suitable for individuals who: require cover for terminal illness or death as a result of sickness

#### Key customisable options

insurance contract

Cover

#### When a customisable option may be suitable

are not able to fund premiums over the life of the

Option	Life and Accidental Death Cover	
Stepped and Level premiums	Stepped premiums	
Individuals should be aware that premium rates for both Stepped and Level premium types are not	There is a preference for a lower up-front cost or there is uncertainty as to how long cover will be held. In addition, there is capacity to meet increasing premiums over time due to age.	
guaranteed and that they may be	Level premiums	
increased or decreased in line with the policy conditions.	Cover is to be held for a duration such that Level premiums are expected to result in a lower cost than Stepped premiums. The customer should be comfortable with the higher upfront cost particularly in the event of early policy termination.	
	Level premiums are not available with Accidental Death Cover.	
Linked and Flexi-Linked Cover	There is a need for multiple covers and a preference to use a cost- effective structure or, in the case of flexi-linking, for covers to have different ownership (such as inside and outside super).	
	May not be suitable if the timeframes for cover buy back under the Life Cover Buy Back Benefit do not meet the individuals' needs.	
	If cover is to be held through ClearView ClearChoice Super, you should refer to the ClearView ClearChoice Super TMD which will provide information on the target market criteria for holding cover inside super.	

#### Cover eligibility and underwriting criteria

Product eligibility and underwriting criteria apply to these covers. Refer to the PDS and Adviser Guide.

#### **Appropriateness**

The Issuer has assessed the products and formed the view that the products, including its key attributes, are likely to be consistent with the likely objectives, financial situation and needs of consumers in the target market.

### 3. Mandatory review periods

This TMD will be reviewed 3 years after the effective date.

## 4. Review triggers

We may review this TMD as a result of:

- us forming a view that the product is no longer consistent with the likely objectives, needs and financial situation of the retail clients in the target market
- product performance being materially inconsistent with our expectations
- · product design changes which we consider to be material and impact the target market
- · complaints or feedback which in our view indicate a material distribution or product design issue
- new or amended legislation which significantly impacts this product's design and/or distribution
- · us becoming aware of significant dealings outside the target market
- · regulator feedback that is likely to have a significant impact on the product

#### 5. Distribution conditions

A distributor must:

- · distribute the product in accordance with this TMD unless personal advice has been provided
- other than where personal advice is to be provided, provide us information about its distribution process in relation to the cover
- · notify us of significant dealings outside the target market described in this TMD
- · keep and provide us with the information outlined in section 6 of this TMD

We consider that by requiring distributors to meet the above conditions it will improve the likelihood that cover has been sold to customers within that target market.

# 6. Distributor reporting requirements

Information type	Specific requirements	Reporting period	How information can be provided
Complaints	All complaints received by the licensee which relate to the product design or distribution of Life or Accidental Death Cover.	The reporting period is the 6 months to 31 March and 30 September. Reports must be provided within 10 days of the end of each reporting period. ClearView strongly encourages distributors to submit complaints as they receive them.	For information on how to report complaints and significant dealings visit clearview.com.au/tmd
Significant dealings	All significant dealings that are not consistent with the TMD.	As soon as practicable but no later than 10 business days after the distributor becomes aware of the significant dealing.	



2 April 2023

# **TPD and Accidental TPD Cover Target Market Determination (TMD)**

# 1. Cover to which this TMD applies

ClearView ClearChoice:

- · Total and Permanent Disability (TPD) Cover
- · Accidental Total and Permanent Disability (Accidental TPD) Cover

ClearView Life Assurance Limited (ABN 12 000 021 581, AFS Licence No. 227682) as the issuer of TPD and Accidental TPD Cover under the ClearView ClearChoice Product Disclosure Statement (**PDS**) is responsible for the TMDs for these covers.

# 2. Description of target market

#### Needs, objectives and financial situation

TPD and Accidental TPD Cover is designed for individuals who, in the event of Total and Permanent Disability as a result of:

- sickness or injury, for TPD Cover, or
- · injury, for Accidental TPD Cover,

require a lump sum, to be paid to them, which can be used as a source of financial security/support for themselves and other persons they choose. A benefit will only be paid if policy terms and conditions are met.

#### Target market criteria

#### When cover may be suitable

#### Target market criteria for TPD and Accidental TPD Cover

#### Additional criteria for Accidental TPD Cover

May be suitable for individuals who:

- meet the cover eligibility criteria
- have financial dependants, significant debt or other financial commitments and expect that they will be unable to meet these commitments in the event of their total and permanent disability
- expect to be able to fund premiums over the life of the insurance contract

May be suitable for individuals who:

- · have a specific need for accident cover
- · are not eligible for sickness and injury cover
- cannot afford sickness and injury cover and would like to hold accident cover rather than no total and permanent disability cover

#### Target market criteria for TPD and Accidental TPD Cover

#### **Additional criteria for Accidental TPD Cover**

May not be suitable for individuals who:

- do not meet underwriting requirements
- are eligible to make a claim through Income Protection Cover, Total and Permanent Disability Cover or a statutory scheme such as Workers' Compensation or Motor Accident Scheme
- have sufficient cash or liquid assets which are likely to cover their financial commitments
- already hold sufficient levels of TPD or Accidental TPD Cover
- are not able to fund premiums over the life of the insurance contract

May not be suitable for individuals who:

 require cover for total and permanent disability as a result of sickness

#### Key customisable options

#### When a customisable option may be suitable

Working as an employee of a business or in one's own business, and there is a need for a benefit payment in the event of becoming totally and permanently disabled and being unable to work in one's most recent occupation.  Any-Occupation TPD  Working as an employee of a business or in one's own business, and there is a need for a benefit payment in the event of becoming totally and permanently disabled and being unable work in any occupation, after retraining or reskilling.  May not be suitable if there is a low appetite to work in an alternative occupation, which may pay less than the current occupation.  Non-Occupational TPD  May be suitable if:  • working in higher-risk occupations where Own Occupation TPD or Any Occupation TPD are not available  • unemployed, retired or for those whose sole occupation is the upkeep of the home  May not be suitable if employed in an occupation that is eligible for Any or Own Occupation TPD.  Stepped and Level premiums  Individuals should be aware that premium rates for both Stepped  There is a preference for a lower up-front cost or there is uncertainty as to how long cover will be held. In addition, there is capacity to meet increasing premiums over time due to are.	Option	TPD and Accidental TPD Cover	
there is a need for a benefit payment in the event of becoming totally and permanently disabled and being unable work in any occupation, after retraining or reskilling.  May not be suitable if there is a low appetite to work in an alternative occupation, which may pay less than the current occupation.  Non-Occupational TPD  May be suitable if:  • working in higher-risk occupations where Own Occupation TPD or Any Occupation TPD are not available  • unemployed, retired or for those whose sole occupation is the upkeep of the home  May not be suitable if employed in an occupation that is eligible for Any or Own Occupation TPD.  Stepped and Level premiums  Individuals should be aware that premium rates for both Stepped  There is a preference for a lower up-front cost or there is uncertainty as to how long cover will be held. In addition, there is capacity to meet	Own-Occupation TPD	there is a need for a benefit payment in the event of becoming totally and permanently disabled and being unable to work in one's most recent	
Non-Occupational TPD  May be suitable if:  • working in higher-risk occupations where Own Occupation TPD or Any Occupation TPD are not available  • unemployed, retired or for those whose sole occupation is the upkeep of the home  May not be suitable if employed in an occupation that is eligible for Any or Own Occupation TPD.  Stepped and Level premiums  Individuals should be aware that premium rates for both Stepped  Description:  Name to be suitable if:  • working in higher-risk occupations where Own Occupation TPD or Any Occupation TPD are not available  • unemployed, retired or for those whose sole occupation is the upkeep of the home  The premiums  There is a preference for a lower up-front cost or there is uncertainty as to how long cover will be held. In addition, there is capacity to meet	Any-Occupation TPD	there is a need for a benefit payment in the event of becoming totally and permanently disabled and being unable work in any occupation, after	
working in higher-risk occupations where Own Occupation TPD or Any Occupation TPD are not available     unemployed, retired or for those whose sole occupation is the upkeep of the home  May not be suitable if employed in an occupation that is eligible for Any or Own Occupation TPD.  Stepped and Level premiums  Individuals should be aware that premium rates for both Stepped  There is a preference for a lower up-front cost or there is uncertainty as to how long cover will be held. In addition, there is capacity to meet			
Any Occupation TPD are not available  • unemployed, retired or for those whose sole occupation is the upkeep of the home  May not be suitable if employed in an occupation that is eligible for Any or Own Occupation TPD.  Stepped and Level premiums  Individuals should be aware that premium rates for both Stepped  There is a preference for a lower up-front cost or there is uncertainty as to how long cover will be held. In addition, there is capacity to meet	Non-Occupational TPD	May be suitable if:	
of the home  May not be suitable if employed in an occupation that is eligible for Any or Own Occupation TPD.  Stepped and Level premiums  Individuals should be aware that premium rates for both Stepped  There is a preference for a lower up-front cost or there is uncertainty as to how long cover will be held. In addition, there is capacity to meet			
or Own Occupation TPD.  Stepped and Level premiums Individuals should be aware that premium rates for both Stepped  or Own Occupation TPD.  Stepped premiums  There is a preference for a lower up-front cost or there is uncertainty as to how long cover will be held. In addition, there is capacity to meet			
Individuals should be aware that premium rates for both Stepped as to how long cover will be held. In addition, there is capacity to meet			
premium rates for both Stepped as to how long cover will be held. In addition, there is capacity to meet	Stepped and Level premiums	Stepped premiums	
	premium rates for both Stepped and Level premium types are not	· · · · · · · · · · · · · · · · · · ·	
guaranteed and that they may be increased or decreased in line with		Level premiums	
the policy conditions.  Cover is to be held for a duration such that Level premiums are expected to result in a lower cost than Stepped premiums. The customer should be comfortable with the higher upfront cost particularly in the event of early policy termination.		to result in a lower cost than Stepped premiums. The customer should be comfortable with the higher upfront cost particularly in the event of early	
Level premiums are not available with Accidental TPD Cover.		Level premiums are not available with Accidental TPD Cover.	

#### **TPD and Accidental TPD Cover**

Linked and Flexi-Linked Cover	Linked and Flexi-Linked Cover
	There is a need to hold multiple covers and a preference to use a cost- effective structure or, in the case of flexi-linking, for covers to have different ownership (such as inside and outside super).
	May not be suitable if the timeframes for cover buy back under the Life Cover Buy Back Benefit do not meet the individuals' needs.
	SuperSolutions
	There is a preference to fund premiums partially through super, have access to 'Own Occupation' cover, and do not require certainty as to which environment (super or non-super) a claim may be assessed and paid in.
	If cover is to be held through ClearView ClearChoice Super, you should refer to the ClearView ClearChoice Super TMD which will provide information on the target market criteria for holding cover inside super.

#### Cover eligibility and underwriting criteria

Product eligibility and underwriting criteria apply to these covers. Refer to the PDS and Adviser Guide.

#### **Appropriateness**

The Issuer has assessed the products and formed the view that the products, including its key attributes, are likely to be consistent with the likely objectives, financial situation and needs of consumers in the target market.

#### 3. Mandatory review periods

This TMD will be reviewed 3 years after the effective date.

### 4. Review triggers

We may review this TMD as a result of:

- us forming a view that the product is no longer consistent with the likely objectives, needs and financial situation of the retail clients in the target market
- · product performance being materially inconsistent with our expectations
- · product design changes which we consider to be material and impact the target market
- complaints or feedback which in our view indicate a material distribution or product design issue
- · new or amended legislation which significantly impacts this product's design and/or distribution
- us becoming aware of significant dealings outside the target market
- · regulator feedback that is likely to have a significant impact on the product

#### Distribution conditions

A distributor must:

- · distribute the product in accordance with this TMD unless personal advice has been provided
- other than where personal advice is to be provided, provide us with information about its distribution process in relation to the cover
- · notify us of significant dealings outside the target market described in this TMD
- · keep and provide us with the information outlined in section 6 of this TMD

We consider that by requiring distributors to meet the above conditions it will improve the likelihood that cover has been sold to customers within that target market.

# 6. Distributor reporting requirements

Information type	Specific requirements	Reporting period	How information can be provided
Complaints	All complaints received by the licensee which relate to the product design or distribution of TPD or Accidental TPD Cover.	The reporting period is the 6 months to 31 March and 30 September. Reports must be provided within 10 days of the end of each reporting period. ClearView strongly encourages distributors to submit complaints as they receive them.	For information on how to report complaints and significant dealings visit clearview.com.au/tmd
Significant dealings	All significant dealings that are not consistent with the TMD.	As soon as practicable but no later than 10 business days after the distributor becomes aware of the significant dealing.	



2 April 2023

# Income Protection Cover and Accidental Income Protection Cover Target Market Determination (TMD)

### Cover to which this TMD applies

ClearView ClearChoice:

- Income Protection (IP) Cover
- Accidental Income Protection (Accidental IP) Cover

ClearView Life Assurance Limited (ABN 12 000 021 581, AFS Licence No. 227682) as the issuer of IP and Accidental IP Cover under the ClearView ClearChoice Product Disclosure Statement (**PDS**) is responsible for the TMDs for these covers.

# 2. Description of target market

#### Needs, objectives and financial situation

IP Cover and Accidental IP Cover are designed for individuals who, in the event of disability as a result of:

- · sickness or injury, for IP Cover, or
- · injury, for Accidental IP Cover

require a monthly benefit, to be paid to them, to replace some of their lost income. A benefit will only be paid if policy terms and conditions are met.

#### Target market criteria

#### When cover may be suitable

# Target market criteria for IP Cover and Accidental IP Cover

May be suitable for individuals who:

- meet the cover eligibility criteria
- are employed and have financial dependants, significant debt or other financial commitments and expect that they will be unable to meet these commitments in the event of their disability
- expect to be able to fund premiums over the life of the insurance contract

#### **Additional criteria for Accidental IP Cover**

May be suitable for individuals who:

- have a specific need for accident cover
- are not eligible for sickness and injury cover
- cannot afford sickness and injury cover and would like to hold accident cover rather than no income protection cover

#### When cover may not be suitable

# Target market criteria for IP Cover and Accidental IP Cover

#### Additional criteria for Accidental IP Cover

COVE	Additional criteria for Accidental in Cover
May not be suitable for individuals who:	May not be suitable for individuals who:
are unemployed or retired	• require cover for disability as a result of sickness
do not meet underwriting requirements	
<ul> <li>are eligible to make a claim through Income Protection Cover, Total and Permanent Disability Cover or a statutory scheme such as Workers' Compensation or Motor Accident Scheme</li> </ul>	
<ul> <li>have sufficient cash or liquid assets which are likely to cover their financial commitments</li> </ul>	
already hold sufficient IP or Accidental IP Cover	
<ul> <li>are not able to fund premiums over the life of the insurance contract</li> </ul>	

#### Key customisable options

#### When a customisable option may be suitable

Option	IP Cover	Accidental IP Cover
Income Protection (IP60)	Income replacement needs are met with an income replacement ratio of up to 60%.	
Income Protection Flex (IP70 reducing)	There is a need for a higher benefit in the first 24 months of a claim, with an income replacement ratio of up to 70%. After 24 months of claim the benefit reduces to 85.72% of the benefit payable in the first 24 months.  Income Protection Flex (IP70 reducing) and Income Protection Flex (IP70) are not available with Accidental IP Cover.	
Income Protection Flex (IP70)	There is a need for a higher income replacement ratio of up to 70% to cover end.	
Income support booster	There is a need for a higher monthly benefit amount that is boosted by 20% during the first 6 months of a claim.	
Waiting period	Shorter waiting periods	
	There are limited savings or liquid assets available to meet expenses.  Longer waiting periods  Savings or liquid assets are available to meet expenses during the choser waiting period.	

Option	IP Cover	Accidental IP Cover
Stepped and Level premiums	Stepped premiums	Level premiums are not available
Individuals should be aware that premium rates for both Stepped and Level premium types are not guaranteed and that they may be increased or decreased in line with the policy conditions.	There is a preference for a lower up-front cost or there is uncertainty as to how long cover will be held. In addition, there is capacity to meet increasing premiums over time due to age.	with Accidental IP.
	Level premiums	
	Cover is to be held for a duration such that Level premiums are expected to result in a lower cost than Stepped premiums. The customer should be comfortable with the higher upfront cost particularly in the event of early policy termination.	
Specified event option	There is limited savings or liquid assets available to meet expenses during the waiting period.	Specified event option is not available with Accidental IP.
	May not be suitable when savings or liquid assets could be relied upon during the waiting period.	

#### Cover eligibility and underwriting criteria

Product eligibility and underwriting criteria apply to these covers. Refer to the PDS and Adviser Guide.

#### **Appropriateness**

The Issuer has assessed the products and formed the view that the products, including its key attributes, are likely to be consistent with the likely objectives, financial situation and needs of consumers in the target market.

#### 3. Mandatory review periods

This TMD will be reviewed 3 years after the effective date.

#### Review triggers 4.

We may review this TMD as a result of:

- us forming a view that the product is no longer consistent with the likely objectives, needs and financial situation of the retail clients in the target market
- product performance being materially inconsistent with our expectations
- product design changes which we consider to be material and impact the target market
- complaints or feedback which in our view indicate a material distribution or product design issue
- new or amended legislation which significantly impacts this product's design and/or distribution
- us becoming aware of significant dealings outside the target market
- regulator feedback that is likely to have a significant impact on the product

#### 5. Distribution conditions

A distributor must:

- · distribute the product in accordance with this TMD unless personal advice has been provided
- other than where personal advice is to be provided, provide us information about its distribution process in relation to the cover
- · notify us of significant dealings outside the target market described in this TMD
- keep and provide us with the information outlined in section 6 of this TMD

We consider that by requiring distributors to meet the above conditions it will improve the likelihood that cover has been sold to customers within that target market.

# 6. Distributor reporting requirements

Information type	Specific requirements	Reporting period	How information can be provided
Complaints	All complaints received by the licensee which relate to the product design or distribution of IP or Accidental IP Cover.	The reporting period is the 6 months to 31 March and 30 September. Reports must be provided within 10 days of the end of each reporting period. ClearView strongly encourages distributors to submit complaints as they receive them.	For information on how to report complaints and significant dealings visit clearview.com.au/tmd
Significant dealings	All significant dealings that are not consistent with the TMD.	As soon as practicable but no later than 10 business days after the distributor becomes aware of the significant dealing.	



2 April 2023

# **Business Expense Cover Target Market Determination (TMD)**

# 1. Cover to which this TMD applies

ClearView ClearChoice Business Expense Cover

ClearView Life Assurance Limited (ABN 12 000 021 581, AFS Licence No. 227682) as the issuer of Business Expense Cover under the ClearView ClearChoice Product Disclosure Statement (**PDS**) is responsible for the TMD for this cover.

### 2. Description of target market

#### Needs, objectives and financial situation

Business Expense Cover is designed for self-employed or small businesses operators who, in the event of disability as a result of sickness or injury require a monthly benefit, to be paid to their business, to cover fixed operating expenses incurred by the business while they are unable to work at normal capacity. A benefit will only be paid if policy terms and conditions are met.

#### Target market criteria

#### When cover may be suitable

May be suitable for individuals who:

- · meet the cover eligibility criteria
- · are self-employed or run a small business
- have eligible fixed operating costs and expect that they will be unable to meet these costs in the event of their disability
- · expect to be able to fund premiums over the life of the insurance contract

#### When cover may not be suitable

May not be suitable for individuals who:

- · are unemployed or retired
- do not meet underwriting requirements
- are eligible to make a claim through Business Expense Cover, Income Protection Cover, Total and Permanent Disability Cover or a statutory scheme such as Workers' Compensation or Motor Accident Scheme
- · have sufficient cash or liquid assets which are likely to cover business expenses
- · already hold sufficient Business Expense Cover
- are not able to fund premiums over the life of the insurance contract

#### When a customisable option may be suitable

Waiting period	Shorter waiting periods
	There is limited savings or liquid assets available to meet expenses.
	Longer waiting periods
	Savings or liquid assets are available to meet expenses during the chosen waiting period.
Stepped and level	Stepped premiums
premiums Individuals should be aware that premium rates for both Stepped and Level premium types are not guaranteed and that they may be increased or decreased in line with the policy conditions.	There is a preference for a lower up-front cost or there is uncertainty as to how long cover will be held. In addition, there is capacity to meet increasing premiums over time due to age.  Level premiums  Cover is to be held for a duration such that Level premiums are expected to result in a lower cost than Stepped premiums. The customer should be comfortable with the higher upfront cost particularly in the event of early policy termination.
Specified event option	There is limited savings or liquid assets available to meet expenses during the waiting period.
	May not be suitable when savings or liquid assets could be relied upon during the waiting period.

#### Cover eligibility and underwriting criteria

Product eligibility and underwriting criteria apply to this cover. Refer to the PDS and Adviser Guide.

#### **Appropriateness**

The Issuer has assessed the product and formed the view that the product, including its key attributes, is likely to be consistent with the likely objectives, financial situation and needs of consumers in the target market.

# 3. Mandatory review periods

This TMD will be reviewed 3 years after the effective date.

### 4. Review triggers

We may review this TMD as a result of:

- us forming a view that the product is no longer consistent with the likely objectives, needs and financial situation of the retail clients in the target market
- product performance being materially inconsistent with our expectations
- · product design changes which we consider to be material and impact the target market
- · complaints or feedback which in our view indicate a material distribution or product design issue
- · new or amended legislation which significantly impacts this product's design and/or distribution
- us becoming aware of significant dealings outside the target market
- regulator feedback that is likely to have a significant impact on the product

#### 5. Distribution conditions

A distributor must:

- · distribute the product in accordance with this TMD unless personal advice has been provided
- other than where personal advice is to be provided, provide us with information about its distribution process in relation to the cover
- · notify us of significant dealings outside the target market described in this TMD
- · keep and provide us with the information outlined in section 6 of this TMD

We consider that by requiring distributors to meet the above conditions it will improve the likelihood that cover has been sold to customers within that target market.

# 6. Distributor reporting requirements

Information type	Specific requirements	Reporting period	How information can be provided
Complaints	All complaints received by the licensee which relate to the product design or distribution of Business Expense Cover.	The reporting period is the 6 months to 31 March and 30 September. Reports must be provided within 10 days of the end of each reporting period. ClearView strongly encourages distributors to submit complaints as they receive them.	For information on how to report complaints and significant dealings visit clearview.com.au/tmd
Significant dealings	All significant dealings that are not consistent with the TMD.	As soon as practicable but no later than 10 business days after the distributor becomes aware of the significant dealing.	



2 April 2023

# Trauma Cover Target Market Determination (TMD)

# 1. Cover to which this TMD applies

ClearView ClearChoice Trauma Cover

ClearView Life Assurance Limited (ABN 12 000 021 581, AFS Licence No. 227682) as the issuer of Trauma Cover under the ClearView ClearChoice Product Disclosure Statement (**PDS**) is responsible for the TMD for this cover.

### 2. Description of Target Market

#### Needs, objectives and financial situation

Trauma Cover is designed for individuals who, in the event of suffering a specified condition require a lump sum, to be paid to them, which can be used as a source of financial security/support for themselves and other persons they choose. A benefit will only be paid if policy terms and conditions are met.

#### Target market criteria

#### When cover may be suitable

May be suitable for individuals who:

- · meet the cover eligibility criteria
- have financial dependants, significant debt or other financial commitments and expect that they will be unable to meet these commitments in the event they suffer a specified condition
- expect to be able to fund premiums over the life of the insurance contract

#### When cover may not be suitable

May not be suitable for individuals who:

- · do not meet underwriting requirements
- are eligible to make a claim under this cover
- · have sufficient cash or liquid assets which are likely to cover their financial commitments
- already hold sufficient levels of Trauma Cover
- · are not able to fund premiums over the life of the insurance contract

#### When a customisable option may be suitable

Trauma plus option	Cover is needed for an extra 12 partial payment Trauma conditions.	
Stepped and Level premiums	Stepped premiums	
Individuals should be aware that premium rates for both Stepped and Level premium types are not guaranteed and that they may be increased or decreased in line with the policy conditions.	There is a preference for a lower up-front cost or there is uncertainty as to how long cover will be held. In addition, there is capacity to meet increasing premiums over time due to age.	
	Level premiums	
	Cover is to be held for a duration such that Level premiums are expected to result in a lower cost than Stepped premiums. The customer should be comfortable with the higher upfront cost particularly in the event of early policy termination.	
Linked and Flexi-Linked Cover	There is a need for multiple covers and a preference to use a cost- effective structure or, in the case of flexi-linking, for covers to have different ownership (such as inside and outside super).	
	May not be suitable if the timeframes for cover buy back under the Life Cover Buy Back Benefit do not meet the individuals' needs.	
	If cover is to be held through ClearView ClearChoice Super, you should refer to the ClearView ClearChoice Super TMD which will provide information on the target market criteria for holding cover inside super.	

#### Cover eligibility and underwriting criteria

Product eligibility and underwriting criteria apply to these covers. Refer to the PDS and Adviser Guide.

#### **Appropriateness**

The Issuer has assessed the products and formed the view that the products, including its key attributes, are likely to be consistent with the likely objectives, financial situation and needs of consumers in the target market.

# 3. Mandatory review periods

This TMD will be reviewed 3 years after the effective date.

# 4. Review triggers

We may review this TMD as a result of:

- us forming a view that the product is no longer consistent with the likely objectives, needs and financial situation of the retail clients in the target market
- product performance being materially inconsistent with our expectations
- product design changes which we consider to be material and impact the target market
- complaints or feedback which in our view indicate a material distribution or product design issue
- new or amended legislation which significantly impacts this product's design and/or distribution
- us becoming aware of significant dealings outside the target market
- · regulator feedback that is likely to have a significant impact on the product

#### 5. Distribution conditions

A distributor must:

- · distribute the product in accordance with this TMD unless personal advice has been provided
- other than where personal advice is to be provided, provide us with information about its distribution process in relation to the cover
- · notify us of significant dealings outside the target market described in this TMD
- · keep and provide us with the information outlined in section 6 of this TMD

We consider that by requiring distributors to meet the above conditions it will improve the likelihood that cover has been sold to customers within that target market.

# 6. Distributor reporting requirements

Information type	Specific requirements	Reporting period	How information can be provided
Complaints	All complaints received by the licensee which relate to the product design or distribution of Trauma Cover.	The reporting period is the 6 months to 31 March and 30 September. Reports must be provided within 10 days of the end of each reporting period. ClearView strongly encourages distributors to submit complaints as they receive them.	For information on how to report complaints and significant dealings visit clearview.com.au/tmd
Significant dealings	All significant dealings that are not consistent with the TMD.	As soon as practicable but no later than 10 business days after the distributor becomes aware of the significant dealing.	



2 April 2023

# **Child Cover Target Market Determination (TMD)**

## 1. Cover to which this TMD applies

ClearView ClearChoice Child Cover

ClearView Life Assurance Limited (ABN 12 000 021 581, AFS Licence No. 227682) as the issuer of Child Cover under the ClearView ClearChoice Product Disclosure Statement (**PDS**) is responsible for the TMD for this cover.

## 2. Description of target market

#### Needs, objectives and financial situation

Child Cover is designed for individuals who, in the event of their child suffering a specified condition require a lump sum, to be paid to them, which can be used as a source of financial security/support for themselves, their child and other persons they choose. A benefit will only be paid if policy terms and conditions are met.

#### Target market criteria

#### When cover may be suitable

May be suitable for individuals who:

- · are applying for adult cover
- · meet the cover eligibility criteria
- have financial dependants, significant debt or other financial commitments and expect that they will be unable to meet these commitments in the event their child suffers a specified condition
- expect to be able to fund premiums over the life of the insurance contract

#### When cover may not be suitable

May not be suitable for individuals who:

- · do not meet underwriting requirements
- · are eligible to make a claim under this cover
- · have sufficient cash or liquid assets which are likely to cover their financial commitments
- · already hold sufficient levels of Child Cover
- are not able to fund premiums over the life of the insurance contract

#### Cover eligibility and underwriting criteria

Product eligibility and underwriting criteria apply to this cover. Refer to the PDS and Adviser Guide.

#### **Appropriateness**

The Issuer has assessed the product and formed the view that the product, including its key attributes, is likely to be consistent with the likely objectives, financial situation and needs of consumers in the target market.

### 3. Mandatory review periods

This TMD will be reviewed 3 years after the effective date.

# 4. Review triggers

We may review this TMD as a result of:

- us forming a view that the product is no longer consistent with the likely objectives, needs and financial situation of the retail clients in the target market
- product performance being materially inconsistent with our expectations
- · product design changes which we consider to be material and impact the target market
- · complaints or feedback which in our view indicate a material distribution or product design issue
- new or amended legislation which significantly impacts this product's design and/or distribution
- us becoming aware of significant dealings outside the target market
- regulator feedback that is likely to have a significant impact on the product

#### 5. Distribution conditions

A distributor must:

- · distribute the product in accordance with this TMD unless personal advice has been provided
- other than where personal advice is to be provided, provide us with information about its distribution process in relation to the cover
- · notify us of significant dealings outside the target market described in this TMD
- keep and provide us with the information outlined in section 6 of this TMD

We consider that by requiring distributors to meet the above conditions it will improve the likelihood that cover has been sold to customers within that target market.

# 6. Distributor reporting requirements

Information type	Specific requirements	Reporting period	How information can be provided
Complaints	All complaints received by the licensee which relate to the product design or distribution of Child Cover.	The reporting period is the 6 months to 31 March and 30 September. Reports must be provided within 10 days of the end of each reporting period. ClearView strongly encourages distributors to submit complaints as they receive them.	For information on how to report complaints and significant dealings visit clearview.com.au/tmd
Significant dealings	All significant dealings that are not consistent with the TMD.	As soon as practicable but no later than 10 business days after the distributor becomes aware of the significant dealing.	