

# Media Release

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## ClearView expands claims management capability with rehab appointment

Listed financial services company, ClearView Wealth Limited has appointed Alicia Edwards to the newly-created position of Rehabilitation Manager.

In her role, Ms Edwards will be responsible for designing the group's rehabilitation proposition to ensure best practice customer outcomes.

Her responsibilities will include technical advice, support and ongoing mentoring to claim assessors on return to work strategies and employability, and identification and management of occupational rehabilitation cases.

She will report to ClearView Chief Claims Officer Joanne Faglioni.

"We're always looking for ways to add value for our customers and advisers. A key area of focus has been on increasing our claims capability and enhancing our claims proposition," Ms Faglioni said.

"Alicia will be responsible for building a strong, holistic vocational rehab service, which spans exercise, career counselling and business coaching including executive business coaching. Our goal is to provide a highly valued service that can be tailored to meet the individual needs of our customers."

Before joining ClearView, Ms Edwards was a Senior Rehabilitation Consultant at OnePath/Zurich. Prior to that, she held a number of roles at Konekt, Australia's largest private sector provider of organisational health and risk management solutions.

Ms Edwards holds a Bachelor of Science (Health and Exercise) and a Masters in Science Medicine (Pain Management). She is also an Accredited Exercise Physiologist and a Member of Exercise and Sport Science Australia.

"There is a growing recognition of the positive impact that occupational rehabilitation can have on assisting customers to return to wellness and return to work, if they are able and ready to do so," Ms Edwards said.

"ClearView is a dynamic organisation and I'm excited about the possibility of doing something a little bit different here to help customers manage a range of medical conditions, including musculoskeletal, neurological and psychological, and get on with their lives."

As part of the group's ClearView ClearChoice product series, customers may be able to access a range of rehabilitation and return to work support including funding to cover the cost of retraining and reskilling, and business coaching.

ClearView is a signatory to the "Realising the Health Benefits of Good Work Consensus Statement", an initiative of the Australasian Faculty of Occupational and Environmental Medicine; a faculty of the Royal Australasian College of Physicians.

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## About ClearView

ClearView is an ASX-listed diversified financial services company which partners with financial advisers to help Australians protect and build their wealth, achieve their goals and secure a comfortable financial future. The Group's two business segments: Life Insurance and Wealth Management are focused on delivering quality products and services.

For more information visit [clearview.com.au](https://clearview.com.au)

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